



Title VI Complaint Procedures

49 CFR 21.1 provides that, “No person in the United States shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity receiving Federal financial assistance from the Department of Transportation.”

A complaint may be filed by any person who believes they or any specific class of persons has been subjected to discrimination.

In order to comply with Title VI and all of the regulations of 49 CFR Part 21, Tioga Opportunities, Inc. will provide the following complaint procedures for those persons who believe that they have been subjected to discrimination under any program or activity receiving Federal financial assistance from the United States Department of Transportation. These procedures do not deny the right of the complainant to file a formal complaint with other State or Federal agencies or to seek private counsel for complaints alleging discrimination.

A complaint must be in writing, signed by the person(s) or their representative(s), and must include the complainant(s) name, address, and telephone number. Attached is a Discrimination Complaint Form that may be used; however, a complaint may also be filed by sending the complaint by facsimile or electronic mail.

The complaint will be reviewed by Tioga Opportunities, Inc.’s Director of Program Operations, where practicable; the complainant shall be notified, in writing, of the findings and remedial action, if any, within a period not to exceed 60 days.

A signed written complaint must be filed within 180 days of the date of the alleged discrimination. The signed complaint must be sent to:

TOI Director of Program Operations/Discrimination Complaints
Tioga Opportunities, Inc.
9 Sheldon Guile Blvd.
Owego, NY 13812

Or

NYS Department of Transportation
Office of Civil Rights
50 Wolf Road
Albany, NY 12232
Civilrights@dot.ny.gov

